PARKLAWN HEALTH LIBRARY

Bulletin

December 1998 #469

A MONTHLY UPDATE ON RELEVANT TOPICS



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SPECIALIZED LIBRARY COLLECTIONS

The Parklawn Health Library maintains a variety of special collections. Three of these are: 1) Managed Care, 2) Reinventing Government, and 3) Women's Health. These collections are comprised of books, technical reports, A-V materials, and bibliographies. The following publications have been added to these collections during 1998.

MANAGED CARE

BEHAVIORAL MANAGED
CARE: STRATEGIES FOR
INTEGRATING BEHAVIORAL
HEALTH SERVICES. Werthman,
M.J. New York, NY, McGraw-Hill,
1997, 192 p.

WC HIV CAPITATION RISK
503 ADJUSTMENT: CONH641195 FERENCE. Report, May 28-29,
1997. [Washington, DC], Henry J.
Kaiser Family Foundation, 1997, 69 p.

N.B. A master copy of each journal article in this Bulletin is available for photocopy at each Library

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES-PROGRAM SUPPORT CENTER

W 130AA1 M3115 2112	MANAGED CARE: ADVANCES IN FINANCING. Upland, PA, Diane Publishing Co., 1996, 306 p.	W 130AA1 R534	MANAGED CARE ON TRIAL: RECAPTURING TRUST, INTEGRITY, AND ACCOUNTABILITY IN HEALTHCARE. Robbins, Dennis A. New York, NY, McGraw-Hill, 1998, 270 p.
W 130AA1 M311522	MANAGED CARE AND CHANGING HEALTH CARE MARKETS. Washington, DC, AEI Press, 1998, 201 p.	ZWC 503 M31152	MANAGED CARE PUBLICATIONS: A RESOURCE GUIDE FOR RYAN WHITE CARE ACT GRANTEES AND OTHER
W 130AA1 M3115211	MANAGED CARE AND PUBLIC HEALTH. Gaithersburg, MD, Aspen Publication, 1998, 461 p. MANAGED CARE		HIV /AIDS PROVIDERS. [Rockville, MD], U.S. Department of Health and Human Services, Health Resources and Services Administration, [1998], 15 leaves.
130AA1 K7488	CONTRACTING: A GUIDE FOR HEALTH CARE PROFESSIONALS. Knight, Wendy. Gaithersburg, MD, Aspen Publishers, 1997, 364 p.	W 130.1 M311526	MANAGED CARE QUALITY: A PRACTICAL GUIDE. Boca Raton, FL, CRC Press, 1998, 279 p.
W 50 L3168m	MANAGED CARE ETHICS: ESSAYS ON THE IMPACT OF MANAGED CARE ON TRADITIONAL MEDICAL ETHICS. La Puma, John. New York, NY, Hatherleigh Press, 1998, 208 p.	W 130AA1 S2737	MANAGED CARE SUCCESS: REDUCING RISK WHILE INCREASING PATIENT SATISFACTION. Saxton, James W. Gaithersburg, MD, Aspen Publishers, 1998, 301 p.

WM 30 O823	MANAGING BE-HAVIORAL HEALTH CARE FOR CHILDREN AND YOUTH: A FAMILY ADVOCATE'S GUIDE. Osher, Trina W. Washington, DC, Bazelon Center for Mental Health Law, 1996, [34 p.]	W 250AA1 N3125	NEGOTIATING THE NEW HEALTH SYSTEM: A NATIONWIDE STUDY OF MEDICAID MANAGED CARE CONTRACTS. Washington, DC, George Washington University Medical Center, 1998, 4 vols.
W 130AA1 M4727	MEETING THE CHALLENGE: HRSA AND MANAGED CARE. Rockville, MD, U.S. Dept. Of Health and Human Services; Vienna, VA, National Clearinghouse for Primary Care Information, [1997], 24 p. MENTAL HEALTH AND	W 130AA1 M8115	PREPARING FOR MANAGED CARE IN CHILDREN'S SERVICES: A GUIDE FOR MENTAL HEALTH, CHILD WELFARE, JUVENILE JUSTICE, AND SPECIAL EDUCATION PROFESSIONALS. Mordock, John B. Providence, RI, Manisses Communications Group, 1997, 171 p.
30 M464	SOCIAL POLICY: THE EMERGENCE OF MANAGED CARE. 4th ed. Mechanic, David. Boston, MA, Allyn & Bacon, 1999, 298 p.	WA 390 R88035	RURAL HEALTH NETWORKS: FORMS & FUNCTIONS. Minneapolis, MN, Rural Health Research Center, [1997], 55 p.
		W 84.3 U55	UNDERSTANDING HEALTH CARE OUTCOMES RESEARCH. Gaithersburg, MD, Aspen Publishers, 1997, 265 p.

REINVENTING GOVERNMENT

HD 30.4 D7427	ACTION LEARNING: HOW THE WORLD'S TOP COMPANIES ARE RE- CREATING THEIR LEADERS AND THEMSELVES. Dotlich, David Landreth. San Francisco, CA, Jossey-Bass, Inc., 1998, 214 p.	HD 30.335 H772	COMPETING IN THE THIRD WAVE: THE TEN KEY MANAGEMENT ISSUES OF THE INFORMATION AGE. Hope, Jeremy. Boston, MA, Harvard Business School Press, 1997, 253 p.
HD 58.9 F57	THE 8 PRACTICES OF EXCEPTIONAL COMPANIES: HOW GREAT ORGANIZATIONS MAKE THE MOST OF THEIR HUMAN ASSETS. Fitz-enz, Jac. New York, NY,	HD 30.28 B815	COMPETING ON THE EDGE: STRATEGY AS STRUCTURED CHAOS. Brown, Shona L. Boston, MA, Harvard Business School Press, 1998, 299 p.
HD	AMACOM, 1997, 246 p. THE ART AND SCIENCE	HD 30.28 R762	DON'T JUMP TO SOLUTIONS: THIRTEEN DELUSIONS THAT UNDERMINE STRATEGIC
58.9 L559	OF 360° FEEDBACK. Lepsinger, Richard. San Francisco, CA, Pfeiffer, 1997, 283 p.		THINKING. Rouse, William B. San Francisco, CA, Jossey-Bass, 1998, 182 p.
HF 5415.5 B74	BREAKTHROUGH CUSTOMER SERVICE: BEST PRACTICES OF LEADERS IN CUSTOMER SUPPORT. Toronto, Canada, J. Wiley & Sons Canada, 1997, 434 p.	JK 744 J7278	DOWNSIZING THE FEDERAL GOVERNMENT: THE MANAGEMENT OF PUBLIC SECTOR WORKFORCE REDUCTIONS. Jones, Vernon Dale. Armonk, NY, M.E. Sharpe, 1998, 264 p.
		HD 66 E96	EXECUTIVE TEAMS. San Francisco, CA, Jossey-Bass Publishers, 1998, 300 p.

HD 57 N3987	THE HIGH PER-FORMANCE ENTERPRISE: REINVENTING THE PEOPLE SIDE OF YOUR BUSINESS. 2nd ed. Neusch, Donna R. New York, NY, John Wiley & Sons, 1998, 299 p.	HD 66 M189	THE MANAGEMENT TEAM HANDBOOK: FIVE KEY STRATEGIES FOR MAXIMIZING GROUP PERFORMANCE. McIntyre, Marie G. San Francisco, CA, Jossey-Bass, 1998, 256 p.
HF 5549.2.U5 P995	HUMAN RESOURCES MANAGEMENT FOR PUBLIC AND NONPROFIT ORGANIZATIONS. Pynes, Joan. San Francisco, CA, Jossey-Bass, 1997, 352 p.	HD 69.C6 C762	MARKETING YOUR CONSULTING AND PROFESSIONAL SERVICES. 3rd ed. Connor, Richard A. New York, NY, Wiley, 1997, 266 p.
HF 5415.335 V4716	IMPROVING YOUR MEASUREMENT OF CUSTOMER SATISFACTION: A GUIDE TO CREATING, CONDUCTING, ANALYZING, AND REPORTING CUSTOMER SATISFACTION MEASUREMENT PROGRAMS. Vavra, Terry G. Milwaukee, WI, ASQC	M45	MAXIMIZING THE VALUE OF 360-DEGREE FEEDBACK: A PROCESS FOR SUCCESSFUL INDIVIDUAL AND ORGANIZATIONAL DEVELOPMENT. San Francisco, CA, Jossey-Bass, Center for Creative Leadership, 1998, 291 p. PETER DRUCKER ON THE
HF 5549.5 .M63	Quality Press, 1997, 490 p. MAKING STRATEGY WORK: BUILDING SUSTAINABLE GROWTH	31 D84pe	PROFESSION OF MANAGEMENT. Drucker, Peter Ferdinand. Boston, MA, Harvard Business School Press, 1998, 201 p.
G1396	CAPABILITY. Galpin, Timothy J. San Francisco, CA, Jossey-Bass Publishers, 1997, 234 p.	HD 31 P83	THE PORTABLE MBA. 3rd ed. New York, NY, Wiley, 1998, 354 p.

HF 57.7 B7272	POWER UP: TRANS- FORMING ORGANI- ZATIONS THROUGH SHARED LEADERSHIP. Bradford, David L. New York, NY, J. Wiley, 1998, 364 p.	HF 5549.5 .P37 B687	REVOLUTIONIZING WORKFORCE PER- FORMANCE: A SYSTEMS APPROACH TO MASTERY. Bowsher, Jack E. San Francisco, CA, Jossey-Bass/Pfeiffer, 1998, 300 p.
Z 7164.07 A954	THE QUALITY MANAGEMENT SOURCE- BOOK: AN INTER- NATIONAL GUIDE TO MATERIALS AND RESOURCES. Avery, Christine. New York, NY, Routledge, 1997, 327 p.	HD 66 K1599t	TEAMS AT THE TOP: UNLEASHING THE POTENTIAL OF BOTH TEAMS AND INDIVIDUAL LEADERS. Katzenbach, Jon R. Boston, MA, Harvard Business School Press, 1998, 238 p.
Z 7164.07 K323	QUALITY, TQC, TQM: A META LITERATURE STUDY. Kemper, Robert E. Lanham, MD, Scarecrow Press, 1997, 559 p.	HD 58.8 P3734	THE TEN KEYS TO SUCCESSFUL CHANGE MANAGEMENT. Pendlebury, John. New York, NY, Wiley, 1998, 299 p.
HF 5548 M1995	REAL TIME: PREPARING FOR THE AGE OF THE NEVER SATISFIED CUSTOMER. McKenna, Regis. Boston, MA, Harvard Business School Press, 1997, 204 p.	HD 30.19 T3998	THOUGHT LEADERS: INSIGHTS ON THE FUTURE OF BUSINESS. San Francisco, CA, Jossey- Bass Publishers, 1998, 169 p.
HD 66 D3602	RECHARGE YOUR TEAM: KEEP THEM GOING AND GOING. Deeprose, Donna. New York, NY, AMA Publications, 1998, 74 p.	HD 31 M7266	TOMORROW'S OR- GANIZATION: CRAFTING WINNING CAPABILITIES. Mohrman, Susan Albers. San Francisco, CA, Jossey-Bass, 1998, 453 p.

HD 58.9 S955	TOTAL PRODUCTIVITY MANAGEMENT: A SYSTEMIC AND QUANTITATIVE APPROACH TO COMPETE IN QUALITY, PRICE, AND TIME. Sumanth, David J. 1998, 407 p.	HD 57.7 A551	TRANSFORMING LEAD- ERSHIP: EQUIPPING YOURSELF AND COACHING OTHERS TO BUILD THE LEADERSHIP ORGANIZATION. 2nd ed. Anderson, Terry D. Boca Raton, FL, St. Lucie Press, 1998, 337 p.
HD 62.15 T647	TOTAL QUALITY TOOLS: TOTAL QUALITY TRANS- FORMATION. Miamisburg, OH, PQ Systems, 1996, 316 p.	HD 66.2 L6645	VIRTUAL TEAMS: REACHING ACROSS SPACE, TIME, AND ORGANIZATIONS WITH TECHNOLOGY. Lipnack, Jessica. New York, NY, Wiley, 1997, 262 p.

WOMEN'S HEALTH

HQ 767 S8887	ABORTION: FACTS AND FEELINGS: A HANDBOOK FOR WOMEN AND THE PEOPLE WHO CARE ABOUT THEM. Stotland, Nada Logan. Washington, DC, American Psychiatric Press, 1998, 191 p.	WM 270 D842326s	DRUG ADDICTION RESEARCH AND THE HEALTH OF WOMEN: EXECUTIVE SUMMARY. Rockville, MD, U.S. Department of Health and Human Services, National Institute on Drug Abuse, 1998, 142 p.
HV 6626.2 A2276	ADDRESSING DOMESTIC VIOLENCE AND ITS CONSEQUENCES: POLICY REPORT OF THE COMMONWEALTH FUND COMMISSION ON WOMEN'S HEALTH. New York, NY, The Commission, [1998], 64 p.	WA 309 S819	EMPOWERMENT AND WOMEN'S HEALTH: THEORY, METHODS, AND PRACTICE. Stein, Jane S. Atlantic Highlands, NJ, Zed Books, 1997, 322 p.
WA 309 B3943	BEHAVIORAL MEDICINE AND WOMEN: A COMPREHENSIVE HANDBOOK. New York, NY, Guilford Press, 1998, 876 p.	WC 503.7 G2855	THE GENDER POLITICS OF HIV/AIDS IN WOMEN: PERSPECTIVES ON THE PANDEMIC IN THE UNITED STATES. New York, NY, New York University Press, 1997, 460 p.
WM 270 D842326	DRUG ADDICTION RESEARCH AND THE HEALTH OF WOMEN. Rockville, MD, U.S. Department of Health and Human Services, National Institute on Drug Abuse, 1998, 581 p.	WM 141 K6945	PREVENTING MIS-DIAGNOSIS OF WOMEN: A GUIDE TO PHYSICAL DISORDERS THAT HAVE PSYCHIATRIC SYMPTOMS. Klonoff, Elizabeth, A. Thousand Oaks, CA, Sage Publications, 1997, 152 p.

WA 309 D3783	SALUD!: A LATINA'S GUIDE TO TOTAL HEALTHBODY, MIND, AND SPIRIT. Delgado, Jane L. New York, NY, HarperCollins, 1997, 384 p.	WM 274 P6947	WOMEN AND ALCOHOL: CONTEMPORARY AND HISTORICAL PER- SPECTIVES. Plant, Moira. New York, NY, Free Association Books, 1997, 388 p.
WA 309 L716	TAKING OUR PULSE: THE HEALTH OF AMERICA'S WOMEN. Litt, Iris F. Stanford, CA, Stanford University Press, 1997, 349 p.	WA 309 W842318	WOMEN'S HEALTH: COMPLEXITIES AND DIFFERENCES. Columbus, OH, Ohio State University Press, 1997, 689 p.
WC 503.7 L3472	TROUBLING THE ANGELS: WOMEN LIVING WITH HIV/AIDS. Lather, Patricia Ann. Boulder, CO, Westview Press, 1997, 252 p.	WA 309 W4355	WOMEN'S HEALTH CARE: ACTIVIST TRADITIONS AND INSTITUTIONAL CHANGE. Weisman, Carol Sachs. Baltimore, MD, Johns
WA 309 C1913	WELL WOMEN: HEALING THE FEMALE BODY THROUGH TRADITIONAL CHINESE MEDICINE. Cargill, Marie. Westport, CT, Bergin & Garvey, 1998,	WA 5	Hopkins University Press, 1998, 300 p. WOMEN'S HEALTH CONCERNS SOURCE-
	132 p.	W8427	BOOK: BASIC INFORMATION ABOUT HEALTH ISSUES THAT
WC 503.6 W8421	WOMEN AND AIDS: NEGOTIATING SAFER PRACTICES, CARE, AND REPRESENTATION. New York, NY, Haworth Press, 1998, 330 p.		AFFECT WOMEN, FEATURING FACTS ABOUT MENSTRUATION AND OTHER GYNECOLOGICAL CONCERNS. Detroit, MI, Omnigraphics, 1997, 567 p.

WA WOMEN'S MENTAL
309 HEALTH SERVICES: A
W8425 PUBLIC HEALTH PERSPECTIVE. Thousand Oaks,

CA, Sage Publications, 1998,

428 p.

LIBRARY CLIENTELE

The Parklawn Health Library System serves the following components of the Department of Health and Human Services (HHS):

- Administration for Children and Families
- Administration on Aging
- Agency for Health Care Policy and Research
- HHS Regional Offices
- Health Resources and Services Administration
- Indian Health Service

- National Center for Health Statistics
- National Institute of Mental Health
- National Institute on Drug Abuse
- Office of the Secretary
- Office of Public Health and Science
- Program Support Center
- Substance Abuse and Mental Health Services Administration

LIBRARY MISSION

The Parklawn Health Library, the NCHS Staff Research Library, and the Information Resources Center plan, develop, and administer a national research collection and innovative information programs in direct support of the Department of Health and Human Services.

LIBRARY COLLECTION

The Scope of the collection includes the delivery of health care, health administration, health policy, health services research, health promotion and disease prevention, computer sciences, management sciences, medical sociology, health statistics, international health, epidemiology, public health, mental health, psychiatry and neurology, and substance abuse.

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